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Today Dom will cover

- The cost of hidden variability
- Getting everyone on the same page
- Bridging the experience gap
- From siloed data to actionable insight
- From reactive to proactive
- What's your Golden State?
- Q and A session



1. The hidden cost of variability

Process Variability

The silent killer of performance



Nearly 20 years on, the same challenges persist.



Variability creeps in quietly.



Fragmented data, drifting instruments, missing insights

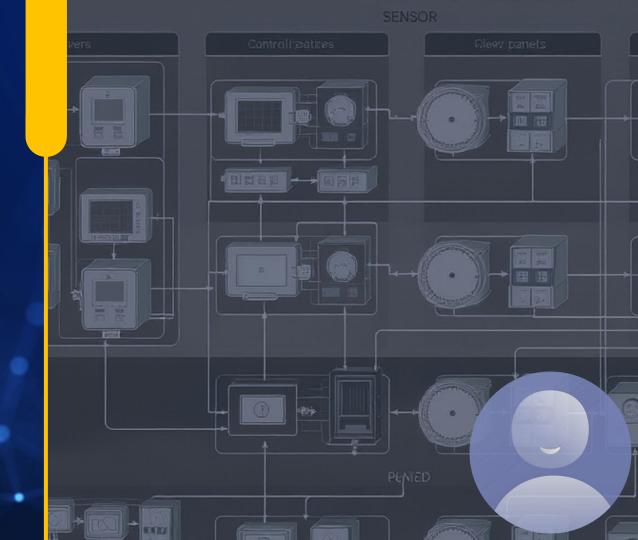


Teams firefight.

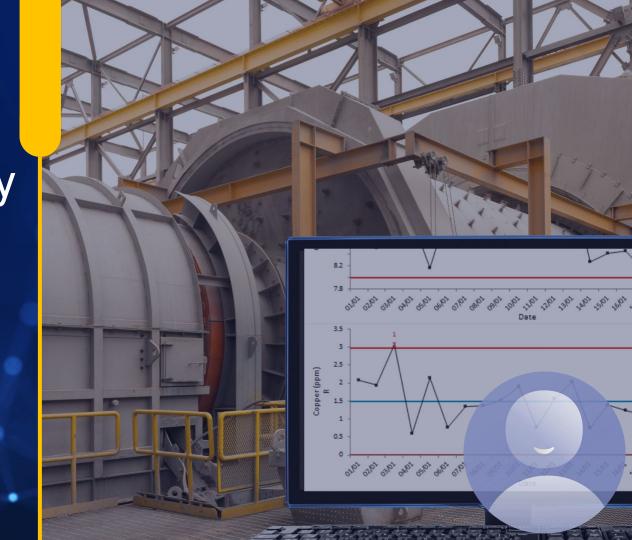
Gut feel replaces insight.



Variability is a systems issue - not an operator issue.



If we can see variability clearly, we can control it





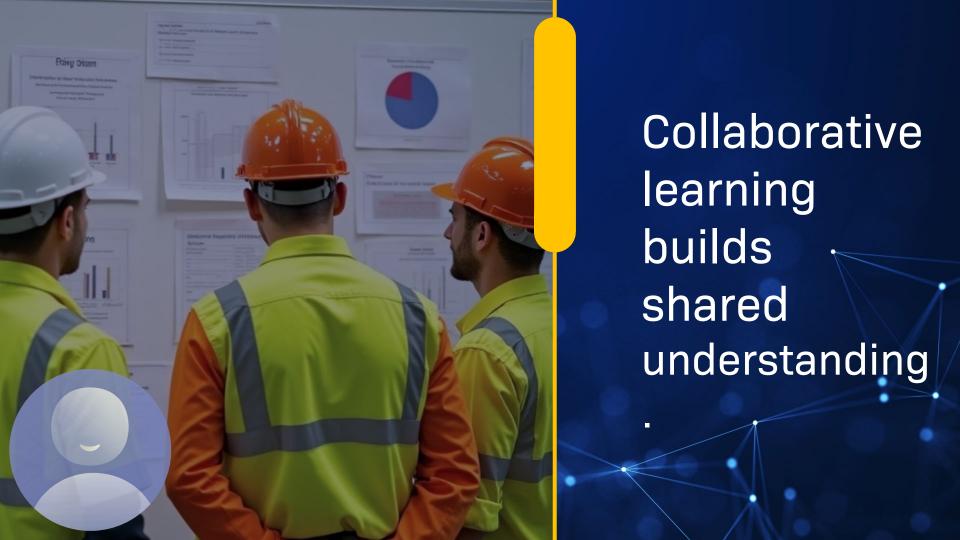
2. Getting everyone on the same page

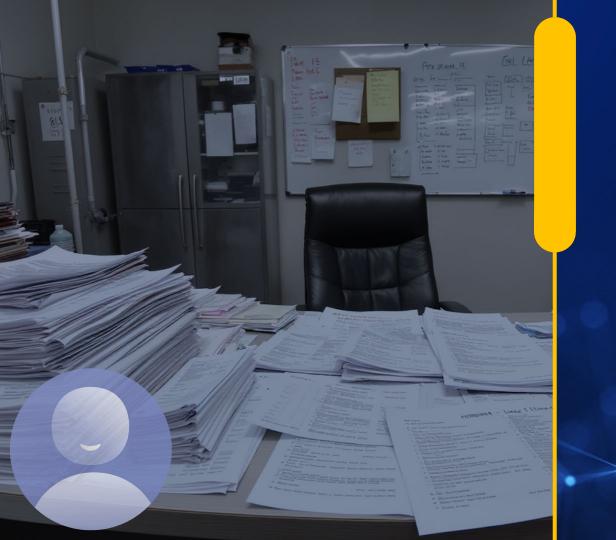




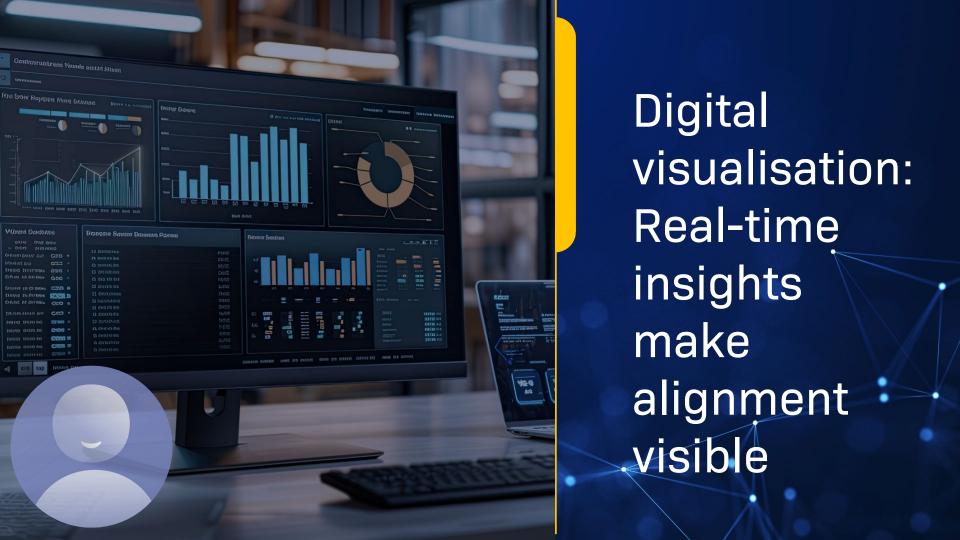
Different departments. **Different** goals. Shared frustration.







Processes existed but they ' were buried in paper







3. Bridging the Experience Gap

The people closest to the process make the biggest impact.



Experience is retiring faster than it's replaced



Operators
need
context,
not just data.



Decision support = confidence and consistency.



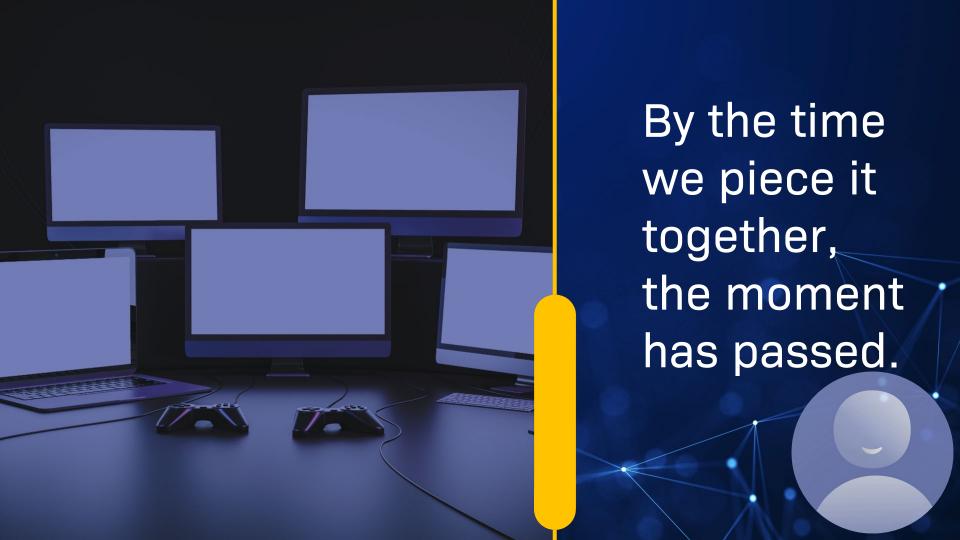
Empowered operators create engaged teams

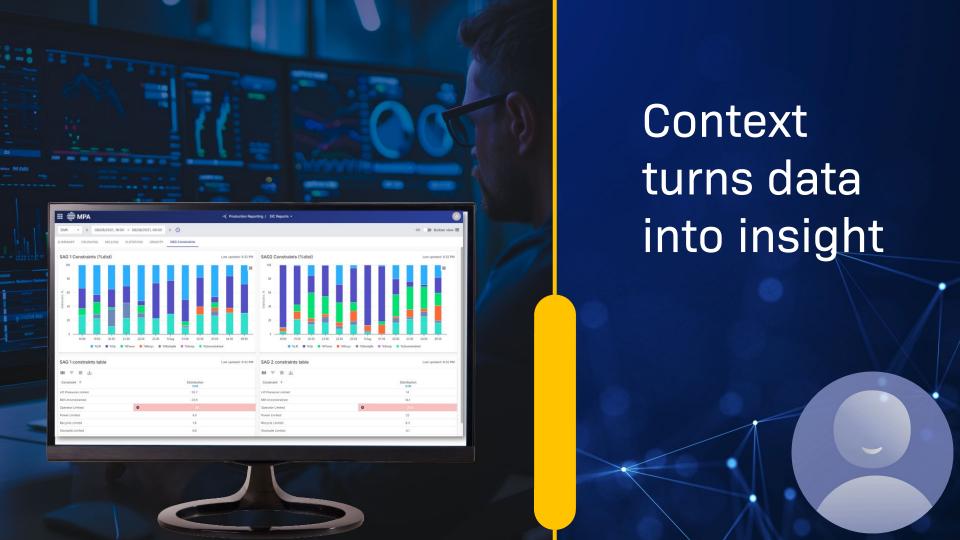




4. From siloed data to actionable insight













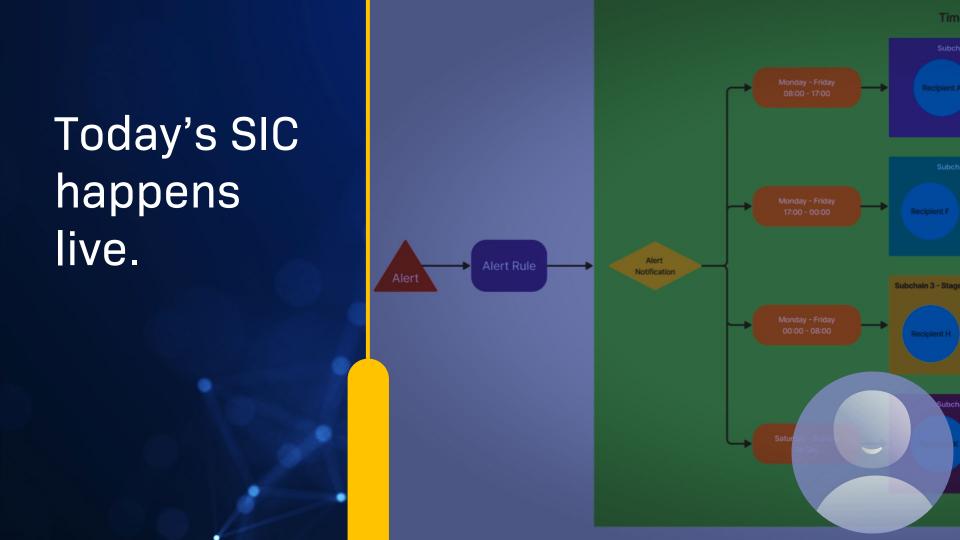
Stop celebrating the breakdown hero.



Most production meetings talk about yesterday.



SHORT INTERVAL CONTROL III TIME: DATE: 3. PRIORITISE Assign to a person as Relate the action to the 2. LOOK FORWARD appropriate Select specific actions for specific measure using · Stabilise next interval. Typically Record the estimated the small box and · Prepare actions from the most Look ahead to the Look for events • Material time impact, identify mark is action will: potential improvements · Improve or countermeasures for countermeasures. shift handover and . Changeovers Solve UPCOMING EVENTS ·Shift Handovers s as a next step. UPCOMING EVENTS problems TIME IMPACT UE3 before they COUNTER MEASURES happen. FIX STABILISE PREP! IMPR PERSON



Engagement rises when people feel heard.





6. What's your Golden State?



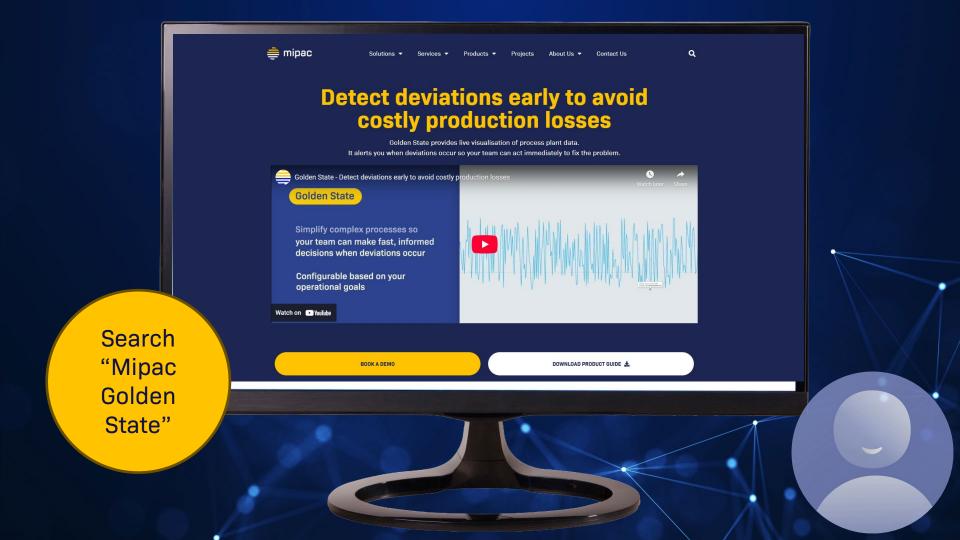












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